



NO POSTAGE  
NECESSARY  
IF MAILED  
IN THE  
UNITED STATES

**BUSINESS REPLY MAIL**

FIRST CLASS MAIL PERMIT NO. 627 DOVER, DE

POSTAGE WILL BE PAID BY ADDRESSEE

THE ACCOMMODATION PROGRAM

P.O. BOX 8073

DOVER, DE 19905-9911



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Eight Steps  
To  
Becoming An  
Accommodating  
Restaurant



An Overview of the 47-page Source Book  
for Enhancing Customer Service